



ALAMEDA COUNTY WATER DISTRICT

43885 South Grimmer Boulevard  
Fremont, CA 94538

**RATE AND FEE SCHEDULE  
FOR  
2015**

Recodified as of October 28, 1999  
Through Resolution No. 99-072

and

Amended as of April 14, 2015  
Through Resolution No. 15-023

All rates and charges are effective May 1, 2015, unless otherwise noted.

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**SECTION 1:**

**WATER CONSUMPTION CHARGES AND BIMONTHLY SERVICE CHARGES**

A. Rate Schedule for Water Service Inside District.

Bills for all metered services inside the boundaries of the District excepting Private Fire Services shall consist of:

1. Bimonthly Service Charge, based on the size of the meter:

<u>Meter Size</u>	<u>Charge</u>
5/8 & 3/4 inch meter	\$ 41.54
1 inch meter	64.05
1 ½ inch meter	120.32
2 inch meter	187.84
3 inch meter	401.66
4 inch meter	716.76
6 inch meter	1,808.37
8 inch meter	3,158.81
10 inch meter	4,734.31

The service charge for a special type of meter or for a battery of meters installed on one service in lieu of one meter will be based on the size of a single standard type of meter of equivalent capacity.

The service charge for any meter to a single family residence which has been oversized for purposes of accommodating a fire sprinkler system shall be based on the smallest meter, but not less than 1" in size, which could have furnished adequate water service if a fire sprinkler system had not been installed.

All first and last month customer bills, and at rate changes, will be prorated in regards to the bimonthly service charge according to the number of days of the billing.

2. Charge for Water Delivered, based on two-month meter readings as follows:

For all billings rendered on or after May 1, 2015 until modified:

Per Hundred Cu. Ft.

All usage . . . . . \$ 3.373

B. Rate Schedule for Water Service Outside District.

Bills for all metered services, excepting Private Fire Services, located outside the boundaries of the District shall consist of:

1. Bimonthly Service Charge, based on the size of the meter:

<u>Meter Size</u>	<u>Charge</u>
5/8 & 3/4 inch meter	\$ 41.54
1 inch meter	64.05
1 1/2 inch meter	120.32
2 inch meter	187.84
3 inch meter	401.66
4 inch meter	716.76
6 inch meter	1,808.37
8 inch meter	3,158.81
10 inch meter	4,734.31

The service charge for a special type of meter or for a battery of meters installed on one service in lieu of one meter will be based on the size of a single standard type of meter of equivalent capacity.

The service charge for any meter to a single family residence which has been oversized for purposes of accommodating a fire sprinkler system shall be based on the smallest meter, but not less than 1" in size, which could have furnished adequate water service if a fire sprinkler system had not been installed.

All first and last month customer bills, and at rate changes, will be prorated in regards to the bimonthly service charge according to the number of days of the billing.

2. Charge for Water Delivered, based on two-month meter readings as follows:

For all billings rendered on or after May 1, 2015, until modified:

Per Hundred Cu. Ft.

All usage . . . . . \$ 3.878

C. Groundwater Replenishment Assessment.

A replenishment assessment on the production of groundwater from the groundwater supplies within the District, during the fiscal year beginning July 1, 2015 and ending June 30, 2016, is fixed at a rate of \$8.00 per acre foot of groundwater so produced for agricultural and (municipal) recreational uses, and \$340.00 per acre foot of groundwater so produced for all other purposes.

The replenishment assessment for any producer operating a water producing facility having a discharge opening not greater than two (2) inches in diameter and providing groundwater for domestic or irrigation uses on an area not exceeding one (1) acre in extent, shall be nil, such amount being determined to be the replenishment assessment to be paid by such producer.

D. Private Fire Services.

1. Bimonthly Service Charge, based on the size of the detector check:

<u>Size</u>	<u>Amount</u>
4 inch and smaller	\$ 14.40
6 inch	19.20
8 inch	24.00
10 inch	28.80
12 inch	33.60
16 inch	43.20

There shall be a bimonthly service charge for the bypass meter installed with the detector check, based on the District's established service charge for standard type meters as set forth above depending on whether the meter is within the District, or outside the District.

Private Fire Services may not be used for any purpose other than fire protection without the express written consent of the District, the holder of the Private Fire Service account, and all other affected agencies with jurisdiction over the proposed use. There shall be no charge for water used through such services in extinguishing accidental fires, but any water lost through leakage or used in violation of the District's Regulations shall be paid for at double the rate for general use, and such use may be subject to other penalties and costs.

E. Public Fire Services.

Except fire hydrants effectively covered by contracts (pursuant to Resolution No. 727 adopted on June 28, 1961), there shall be a monthly charge for any public fire hydrant of \$3.00 per hydrant. There shall be no charge for water used through such public fire hydrants in extinguishing fires or other fire purposes.

F. Fire Hydrant Meter Charges.

Applicants for temporary water service shall be subject to the requirement of a refundable deposit for use of a fire hydrant meter and backflow prevention device loaned to applicant by the District as follows:

<u>Meter Size</u>	<u>Deposit Amount</u>
3" Meter + RP Device	\$ 1,548.00

All fire hydrant meters will be issued for a period of not to exceed eleven months. Fire hydrant meters not returned by the stated due date will be subject to a field investigation/follow-up charge of \$96.00. Upon termination of service and return of the hydrant meter to the District, the District shall refund the deposit, less any unpaid water usage, field investigation/follow-up and hydrant meter repair charges.

Bills for all metered service from a fire hydrant meter shall be consistent with the rate schedule identified in Section 1A.

On a bimonthly basis, the District shall issue to each fire hydrant meter customer a meter read request form. It is the customer's responsibility to note the hydrant meter reading and return that information to the District by the stated due date. Based upon the information

submitted, a water billing will be issued. If the meter reading information is not received within 15 days of the stated due date, a field investigation/follow-up charge of \$89.00 will be levied.

All usage of Fire Hydrant Meters must be in conformance with District Regulations. Fire Hydrant Meters may only be connected to public fire hydrants which are owned and operated by the District and which are integral to the District's public water distribution system. Fire Hydrant Meters may not be connected to private fire hydrants or private fire systems without the express written consent of the District, the holder of the Private Fire Service account, and all other affected agencies with jurisdiction over the proposed use.

There shall be a 3" Inside District bimonthly service charge based on the current rate.

G. Estimated Consumption.

If the District is unable to calculate actual water consumption due to a damaged or inaccessible water meter or unavailable consumption information for a fire hydrant meter, a water billing will be issued with estimated consumption based upon the same period in the previous year or some other reasonable means of estimated consumption. At such time as actual consumption information is made available, a billing adjustment will be issued.

H. Customer Deposit.

The District shall charge a deposit for continued water service to those customers who have failed to maintain a good credit record with the District due to (1) bankruptcy; (2) tendering payment of bills with checks that are returned, failed electronic fund transfers, credit card reversals, or any similar failed payments on two or more occasions within a 24 month period; (3) if their meter has been removed for non-payment; (4) if their water service has been terminated due to non-payment; or (5) where the customer of record's credit worthiness comes into question. The deposit must be paid by cash, money order, or cashier's check, and shall be a sum equal to two times the average bimonthly water bill for that customer during the preceding twelve (12) month period. The District will return the customer's deposit, without interest, after the customer has maintained a good credit record by paying all water bills with good funds and by the stated due date for a period of twenty-four (24) consecutive months or upon termination of water service and payment in full of all closing bill charges owed to the District by the customer, whichever occurs first. For those customers who have failed to maintain a good credit record with the District, the District reserves the right to bill customers on a monthly basis at its sole discretion.

I. Landlord Responsibility after Tenants Default.

The District will require a landlord/property owner to put the water service in his/her name after 3 tenants at any one location over any period of time fail to pay the closing bill.

J. Drought Surcharges.

To address the financial impacts of the drought, for all water delivered inside and outside the District on or after July 21, 2014, a drought surcharge will be imposed on each hundred cubic feet (hcf) of water based on two month meter readings as follows:

<u>Type of Customer</u>	<u>Water Usage</u>	<u>Drought Surcharge</u>
Non-Single Family	Uniform (all)	\$0.46 per hcf
Single Family	Tier 1 (0 to 16 hcf)	\$0.00 per hcf
	Tier 2 (>16-30 hcf)	\$1.48 per hcf
	Tier 3 (>30 hcf)	\$2.00 per hcf

The drought surcharges are imposed in addition to, and on top of, the charge for water delivered set forth in previous subsections 1. A. and 1. B.

The Board will rescind the drought surcharges when the drought is declared over and the District's water shortage emergency ordinance is rescinded, which will occur after all of the following conditions have been met: (1) the Governor of the State of California has rescinded the drought state of emergency declaration; (2) the State Water Resources Control Board has rescinded Resolution No. 2014-0038, the statewide drought emergency regulations; and (3) the Board has rescinded Ordinance No. 2014-01 declaring a water shortage emergency and adopting water use regulations, restrictions, and guidelines for the water shortage emergency, which will be based on a District staff determination that water supplies available to the District are sufficient to meet normal year demands and that adequate water supplies are projected to be in place for future drought conditions.



**SECTION 2:**

**FEES AND CHARGES TO ESTABLISH WATER SERVICE**

A. Facilities Connection Charges (FCC) and Facilities Reimbursement Charges (FRC).

All applicants, prior to connecting to a water main, prior to increasing the size of an existing water meter, or prior to occupancy of an additional residential unit served by an existing water meter, shall pay Facilities Connection Charges and Facilities Reimbursement Charges, effective July 1, 2015.

1. Residential Meter Facilities Connection Charges (FCC) and Facilities Reimbursement Charges (FRC).

<u>Category</u>	<u>FCC Amount Per Unit</u> <u>Eff. 7-1-2015</u>	<u>FRC Amount Per Unit</u> <u>Eff. 7-1-2015</u>
1. Single Family Detached	\$ 6,388	\$ 437
2. Multiple Dwelling Units	5,112	350

Category 1 includes single family detached houses whose combined domestic and irrigation water demands can be met with up to a 1-1/2 inch meter. Single family detached houses whose combined domestic and irrigation water demands can be met only with a meter sized 2-inches or larger shall pay Facilities Connection Charges and Facilities Reimbursement Charges set forth in Section 2.A.3. Category 2 includes duplexes; mobile homes; secondary dwelling units (whether attached to or detached) as defined by the city having jurisdiction; and apartments, condominiums, townhouses or other buildings with two or more dwelling units, except those that meet the criteria for the Residential Dormitory Meter Facilities Connection Charges and Residential Dormitory Meter Facilities Reimbursement Charges set forth in Section 2.A.2 (a) through (e).

2. Residential Dormitory Meter Facilities Connection Charges (FCC) and Facilities Reimbursement Charges (FRC).

<u>FCC Amount Per Unit</u> <u>Eff. 7-1-2015</u>	<u>FRC Amount Per Unit</u> <u>Eff. 7-1-2015</u>
\$ 3,834	\$ 262

Only for those developments that meet all of the following criteria:

- a) Three (3) or more residential units;
- b) One bedroom or studio, single occupancy units;
- c) One bathroom maximum;
- d) Individual unit area less than or equal to 540 square-feet; and
- e) Common kitchen facilities and only limited kitchen facilities in each unit.

3. Non-Residential Meter Facilities Connection Charges (FCC) and Facilities Reimbursement Charges (FRC) (potable).

<u>Meter Size</u>	<u>FCC Amount Per Meter</u> <u>Eff. 7-1-2015</u>	<u>FRC Amount Per Meter</u> <u>Eff. 7-1-2015</u>
3/4" Meter	\$ 9,354	\$ 655
1" Meter	15,032	1,092
1 1/2" Meter	27,151	2,185
2" Meter	40,419	3,495
3" Meter	83,225	7,646
4" Meter	141,808	13,107
6" Meter	298,166	29,491
8" Meter	366,993	34,952

Charges in Section 2.A.3 shall not be assessed for dedicated irrigation meters serving limited common area landscaping located on private property within a residential project with a residential homeowners association serving as the account holder for a separate irrigation meter.

If the District determines that the category of water use for a meter does not fit the above-described categories of water use, then the Board shall set a specific Facilities Connection Charge and Facilities Reimbursement Charge for that meter based on the projected demand on District facilities.

As a condition of new or continued water service to any premises adding one or more residential dwelling units to be served by an existing water meter providing residential water service, the customer shall pay the applicable Facilities Connection Charge, Facilities Reimbursement Charge and any other applicable District charges prior to occupancy of the additional dwelling unit(s).

No application for meters sized larger than 2-inches shall be accepted by the District until the applicant has submitted standardized calculations, in a form acceptable to the District, confirming the requested meter size conforms to the applicable American Water Works Association Standard and is appropriate for the application. The District reserves the right to determine the appropriate meter size for any application and may determine such information is necessary in support of any application, regardless of requested meter size.

No meter will be installed until all applicable charges for District work and the applicable Facilities Connection Charge and Facilities Reimbursement Charge have been paid. No application for connection to a water main will be accepted by the District until and unless one of the following applicable criteria has been met:

1. Meter or water service to be connected to an existing main.

Determination by the District of the issuance of a valid building permit from the appropriate city and agreement to the terms specified on the District's application.

2. Meter or water service to be connected to a new main installed by applicant.

Determination by the District of the issuance of a valid building permit from the appropriate city, agreement to the terms specified on the District's application, execution of a

Public Water System Extension Agreement, and conformance with the terms and conditions thereof.

B. Meter Installation Charges.

When the premises to which water is to be furnished requires a meter, the applicant shall pay an installation charge based upon all costs of the installation including meters and appurtenances. Meters not installed within one (1) year from date of meter installation payment shall be subject to connection and meter charges in effect at time of installation. The District shall retain the ownership of all meters and service lines to meters.

Applicants desiring to increase the size of their existing meter and/or service line may do so provided other consumers are not thereby deprived of adequate service (equal to their existing service). The applicant shall pay the total District cost to make such a change.

Applicants desiring to decrease the size of their meter shall pay the total District cost to make such a change.

A meter may be moved at the request of a property owner from one location to another on the premises being served, provided the new location is approved by the District and the owner pays the total District cost to make the relocation.

On jobs for which there is no fixed installation charge, applicants are required to deposit with the District an amount equal to the estimated total District cost. Final billings to the applicant will be based on actual total District cost.

Meter installation charges will be assessed as follows effective July 1, 2015:

<u>Meter Size</u>	<u>Residential Meter Set Charge in Existing Meter Box (Per Meter)</u>
3/4 inch meter	\$ 147.00
1 inch meter	188.00
1 ½ inch meter	456.00

C. Annexation Charge.

Applicants for permanent water service whose premises are in territories outside of Alameda County Water District boundaries shall apply for annexation to the District in accordance with procedures set by the District and the Local Agency Formation Commission of Alameda County.

Territories which annex to the District shall, when so determined by District, become part of existing improvement districts. Such territories shall also be subject to taxes imposed by District for payment of State Water Project Contract costs.

All applicants requesting new water service to annexed territories shall pay a fee based on a unit charge per acre of land or portion thereof in accordance with Resolution No. 13-011, Policy Governing Water Services and the Extension and Improvement of the Water Distribution System and Facilities of the Alameda County Water District.

The annexation fee shall be fixed at \$2,495.00 per acre of land, effective July 1, 2015.

D. Public Water System Extension Engineering Fees.

Public Water System Extension Engineering Fees shall be paid by developers of lands within the District prior to issuance of Alameda County Water District permits, or award of construction contracts for District-installed mains associated with development projects. Applicants shall deposit with the District an amount equal to the estimated total cost of District services related to the development project. Supplemental deposits may be required as needed to maintain sufficient funding as a condition of the District providing continuing services to the project. Final billings to the applicant will be based upon actual total District cost.

**SECTION 3:**

**ADMINISTRATIVE CHARGES**

A. Field Charge (FC).

A field charge of \$38.00 is hereby fixed (1) for any customer requesting service that requires a field service visit (Account Establishment Field Charge); and (2) for on-site notification of wasteful water use that violates the mandatory restrictions on water use set forth in Ordinance No. 2014-01 (Account Field Charge).

B. After Hours Connection Charge.

A charge of \$235.00 is hereby fixed as the charge for any customer for connecting new water service after 4:00 p.m. weekdays, on weekends or on holidays.

C. Damaged Angle Stop Charge.

A charge of \$302.00 is hereby fixed as the repair charge to be paid by any person responsible for the repair of a damaged angle stop.

D. Damaged Lock Charge.

A charge of \$8.00 is hereby fixed as the replacement charge to be paid by any person responsible for the replacement of a damaged or missing lock.

E. Reconnection Charge.

The following charges are hereby fixed as the service charges to be paid by any persons whose water service has been terminated for nonpayment of water charges or for willful violations of the mandatory restrictions on water use set forth in Ordinance No. 2014-01, and that said service shall not be resumed until such service charges and all other delinquent water charges are paid in full.

Weekdays – 8:00 a.m. to 4:00 p.m.	\$ 38.00
After 4:00 p.m. Weekdays, Weekends and Holidays	\$ 235.00
For Replacement of a Pulled Meter & Turn-On	\$ 83.00

F. Charge for Returned Checks, Failed Electronic Fund Transfers, Credit Card Reversals and Similar Failures.

The charge is fixed at \$10.00 for each check returned to the District from a bank, for failed electronic fund transfers, for credit card reversals and for any similar failures.

## SECTION 4:

### OTHER FEES AND CHARGES

#### A. Permit Fees for Wells, Other Excavations, and Exploratory Holes

The following permit fees shall be charged for the specified classifications of work:

##### 1. Wells\*

- Construction or Destruction of Well \$605.00
- Repair or Reconstruction of Existing Well \$430.00
- Classify Well as Inactive (Per Year) \$70.00

*\*Except Vapor Wells with casing <2 inches in diameter, see Exploratory Holes*

##### 2. Other Excavations

- Construction or Deconstruction of Cathodic Protection Well, Inclinometer, Vibrating Wire Piezometer, or Elevator Shaft \$605.00
- Repair or Reconstruction of an Existing Cathodic Protection Well, Inclinometer, Vibrating Wire Piezometer, or Elevator Shaft \$430.00
- Construction, Repair, Reconstruction, or Destruction of Dewatering Wells, Cleanup Site Excavations, Shafts, Tunnels, Directional Boreholes, Support Piers, Piles, Caissons, Wick Drains, or Other Excavations
  - 10 or Less \$430.00
  - Each over 10 \$70.00
- Classify Other Excavation as Inactive (Per Year) \$70.00

##### 3. Exploratory Holes and Vapor Wells (casing <2 inches in diameter)

- Construction and/or Destruction
  - 4 or Less \$430.00
  - Each over 4 \$70.00

In the event a permit was required, and the owner/customer failed to obtain a permit, the owner/customer must obtain the required permit and the permit fee will be double the permit fee established above.

If the work requires District services on a particular schedule or sequence (5 business days or greater) that results in additional costs, the District may charge fees to recover the actual costs incurred by the District due to the additional District services required.

The Cities of Fremont, Newark and Union City are exempt from paying permit fees. All other public agencies shall pay permit fees unless otherwise contrary to federal or state law.

B. Inspection/Testing of Backflow Prevention Device.

The District shall charge \$66.00 for the testing and inspection of a backflow prevention device.

C. Leak Adjustments and Unexplained Consumption Meter Testing Charges

1. Leak Adjustments

Customers are required to keep their plumbing and service pipes, and all facilities on the customer's side of the meter in good order and are required, at their own expense, to locate and repair any leaks. It is not the District's responsibility to locate or repair any water facilities on the customer side of the meter. No allowance will be made on a customer's bill for loss of water, once said water is delivered to the customer's side of the water meter, except as provided below:

- a) After the leak is repaired, the District may, upon request of a customer and upon receipt of satisfactory documentation that the leak has been repaired, adjust that customer's bill in the case of loss of water due to circumstances beyond the reasonable control of that customer for plumbing failure on the customer's side of the meter due to normal "wear and tear." A leak adjustment will not be granted for any other reason, including for example water loss due to theft, vandalism, or other third party actions.
- b) Authorized leak adjustments will not exceed one-half of the excess usage as compared to the usage for the same period in the previous year(s). No more than one (1) leak adjustment will be granted in any twenty-four (24) month period. Adjustments will be limited to a maximum of \$200.00 for residential accounts, and \$500.00 for non-residential accounts.
- c) A determination of whether an adjustment is granted, and if so, the amount thereof shall be made at the sole discretion of the District and shall be final. In making such determination, the District shall consider the following: (1) the customer's opportunity, if any, to detect the water loss; (2) any negligence, inaction, or fault of the customer regarding the plumbing failure and water loss; (3) the promptness with which the water loss was discovered, stopped, and repaired; and (4) the customer's past consumption record.

2. Unexplained Consumption Meter Testing Charges

If a customer has higher than usual consumption and after reasonable investigation has determined it is not due to a leak on the customer side of the meter, the customer may request that the District's water meter be examined and tested to determine if the water meter is faulty.

In order to test the water meter it must be removed, and therefore a new meter will be installed in its place. The District will schedule a date and time for the meter to be tested during normal District business hours, and the customer will be invited to be present for the test. If the customer cannot be present for the meter test, then the customer must accept the District's testing results, which will be provided to the customer. The District operates a meter testing bench that is industry approved and rated. The costs to test the meter are as follows:

<u>Size of Meter</u>	<u>Testing Charges</u>
5/8", 3/4", 1"	\$50.00
1-1/2" and 2"	\$100.00
3" and larger	\$255.00

If the meter accuracy is less or equal to 101.5% meter registration, then the water meter is not faulty and there will be no billing adjustment granted. If the meter accuracy exceeds 101.5% meter registration, then the District will refund the testing charge to the customer and a billing adjustment will be granted.

The billing adjustment will be calculated by reducing the invoice to the customer's average historical usage for the same billing period.

The District will retain and store the meter for one year after the test is completed.

D. Inspection of Public Records.

1. Requests. Requests to inspect District records (or for copies of District records to be made) should be submitted in writing to the District Secretary, Headquarters Building, Alameda County Water District, 43885 South Grimmer Boulevard, P.O. Box 5110, Fremont, California 94537-5110. Requests should describe the records as specifically as possible in order to assist District staff in locating them.
2. Time for Inspection of Public Records. Persons desiring to inspect public records in the District's possession or have copies of them made must allow up to 10 calendar days for the records to be assembled and reviewed for the purpose of determining if they are public records available for inspection under the terms of the Act, or whether they instead fall within a specific exclusion contained in the Act or otherwise should be withheld by reason of an overriding public interest as allowed by the Act.

In specific circumstances (such as when voluminous amounts of records are requested, or the records are located at field facilities), the Act allows for a further extension of up to 14 calendar days.

All records subject to public inspection may be examined by members of the public at any time during the regular business hours of the District (8 a.m. until 5 p.m., Monday through Friday, excluding District holidays), at the Headquarters Building. No public records shall be disassembled, or removed from the Headquarters Building, except with the prior permission of the District Secretary.

3. Fees. There are no fees for inspecting public records of the District. For copies of records, the District shall charge the following fees:



- (1) for documents up to 11"x17" in size: \$0.10 per page;
- (2) for documents larger than 11"x17": \$0.15 per page;
- (3) for electronic records made available in hard copy format: \$0.40 per diskette and \$0.75 per CD;
- (4) for other records: actual cost of duplication.
- (5) for data compilation, extraction or programming (associated with electronic records) to produce the record requested: \$50 per hour for all time expended in excess of 15 minutes.

In addition, if the record is to be certified or authenticated, there will be an additional charge of \$1.00 for each certificate with seal affixed.

E. Hydrant Flow Test Charge.

A charge of \$221.00 is hereby fixed as the charge for each field fire flow test, effective July 1, 2015.

F. Customer Side Service Line Reconnection Charges

Reconnection Costs. The District will, as a means of minimizing impacts and service outages to its customers, perform all work that is required to reconnect customer service lines and water service appurtenances; when a reconnection is needed as a result of water facility relocations associated with a public agency or municipality improvement project within the public right of way. When customer side service line reconnections are so required the District will apply the following flat rate unit charges for the reconnection work and collect these charges from the public agency or municipality constructing the improvement project:

- |     |                                                                                                                                     |       |
|-----|-------------------------------------------------------------------------------------------------------------------------------------|-------|
| (1) | Reconnection of Residential and Non-Residential Meter through 1-1/2 Inches                                                          | \$400 |
| (2) | Reconnection of Residential Fire System (charge is in addition to meter reconnection charge)                                        | \$100 |
| (3) | Relocation and Reconnection of Backflow Prevention Device through 1-1/2 Inches (charge is in addition to meter reconnection charge) | \$200 |