SMART TRACKER - FY 25

Strategic Priority	Goal	Outcome	% Complete	Status	YTD Achievement
workforce and promote diversity, equity, and inclusion	and accountable workplace where all employees feel valued, respected, and able to meaningfully contribute to decisions about their work to fulfill Metropolitan's	1.1.1-Renovate desert housing and update plans for future housing	23 60	On Target	Nov-2024: Board approved key agreement to provide design and architectural services. Feb-2025: Board approved a construction contract, which supports the Desert Housing and Recreation Interim Action Plan. Quarterly board reports provide updates on work to improve conditions at the four residential
		1.1.2-Promote Vision and Values and initiate civil and inclusive workplace training to all Metropolitan employees	85	On Target	villages (Aug., Oct., Apr) Organizational Vision and Values developed, with promotion underway and ongoing. Civil and Inclusive Workplace Trainings initiated and ongoing.
		1.1.3-Increase employee awareness of and access to EEO	75	On Target	Jul-2024:EEO piloted its new live virtual sexual harassment prevention training.
		1.1.4-Implement the National Safety Council recommendations	60	On Target	Jul-2024:Safety Review Request (SRR) E-Form was implemented to facilitate an employee's ability to report safety issues and suggestions. Nov-2024: Performed improvements to the SRR database and process flow to streamline their review, based on stakeholders' feedback.
		1.1.5-Partner with department heads on issues affecting the District	90	On Target	Nov-2024:All-Manager meetings featured Ethics Office (Nov.) Feb-2025:Group Manager meeting featured Auditor Office (Feb.) Mar-2025:Group Manager meeting featured Ethics Office (Mar.) Apr-2025:All expected audit responses have been submitted May-2025: Close coordination between OGM and Legal Department resulted in resolution of 15-year litigation with San Diego County Water Authority.

	1.2-Prepare and support the workforce by expanding training and skill development and updating strategies to recruit and retain diverse talent, to meet the	1.2.1-Update recruitment processes and shorten recruitment timeline	90	On Target	
	evolving needs and expectations of the workplace	1.2.2-Continue to expand a District wide workforce development program.	29 100	Completed	Aug-2024: Workforce Development Manager was hired and began working in DE&I Office
		1.2.3-Grow staff development and training in key areas	100	Completed	Oct-2024: ESG kicked off its Career Launch program to support career development and succession planning Nov-2024: Graduated the 14th cohort of Metropolitan Management University Apr-2025: Program to support new ESG team managers was developed to supplement districtwide training, and sessions were held over the last six months on tailored management topics
2. SUSTAIN Metropolitan's mission with a strengthened business model	2.1-Develop revenue and business model options that support the needs of the member agencies as well as Metropolitan's financial sustainability and climate adaptation needs	2.1.1-In conjunction with the Climate Adaptation Master Plan for Water process, develop and review Business Model/revenue options, including to address equity and fairness	75	On Target	Aug-2024:Regular workshops are being held to discuss treated water cost recovery. Member agencies have outlined and are engaged in a process for carrying out the review of the business model. The group has broken into three focused sub-working groups to focus on developing near-term recommendations. Feb-2025:Iterative and transparent process has provided the opportunity for member agencies to raise ideas and topics for discussion and analysis Apr-2025:Business model refinement proposals were developed by the member agency working groups and presented to the CAMP4W Taskforce.
	2.2-Identify and secure programmatic cost savings, organizational efficiencies and external funding	2.2.1-Use the centralized grants office to ensure more consistent and coordinated pursuit of external funding	80 Page	On Target	Nov-2024: The Centralized Grants Management Office launched a Grants Administrator training program Metropolitan convened quarterly meetings of the SoCal Water Grants Network. These will continue into the coming FY, with a next meeting expected in July 2025 FY through May 2025

		2.2.2-Pursue organizational efficiencies	23 100 63	Completed	Aug-2024: FY 24/25 budget reductions have been identified across all Groups toward meeting the \$18 million O&M reduction target.
		2.2.3-Secure Inflation Reduction Act funding that supports Colorado River water use objectives	90	On Target	Oct-2024: Agreements have been reached with IID and San Diego to implement "Bucket 1" federal funding from the Inflation Reduction Act Dec-2024: Metropolitan received \$16.6 M in revenue associated with the increased water sales from the "Bucket 1" agreements with IID and San Diego.
		2.2.4-Develop and advance affordability strategies	25 - 11 - 12 - 12 - 12 - 12 - 12 - 12 -	Borderline	
changing climate and water resources	3.1-Provide each member agency access to an equivalent level of water supply reliability	3.1.1-Develop the Climate Adaptation Master Plan for Water to identify and adaptively manage investments toward supply and system resilience in the face of climate change	90	On Target	Nov-2024: Successfully tested using CAMP4W Evaluative Criteria in assessment of three projects and one program in various stages of investment lifecycle Jan-2025: First CAMP4W Annual Report tracks signposts for water supply and demand and progress toward objectives Apr-2025: CAMP4W Implementation Strategy adopted.
		3.1.2-Complete technical analyses and resource program design improvements, to inform and be informed by CAMP4W and its Time Bound Targets	33 85	On Target	Nov-2024: Design and implementation of modifications to the Reverse Cyclic Program to manage wet year supply opportunities

Page 3 FY through May 2025

	3.1.3-Enhance long-term water supply reliability for the State Water Project dependent areas	94	On Target	
3.2-Advance the long- term reliability and resilience of the region's water sources through a One Water approach that recognizes the interconnectedness of	3.2.1-Advance multiple strategies toward sustainable Colorado River supplies and toward broad agreement in long-term negotiations	20	On Target	
imported and local supplies, meets both community and ecosystem needs and adapts to climate change	3.2.2-Implement and promote agricultural water-conservation and sustainable farming best practices	23 10 10 10 10 10 10 10 10 10 10 10 10 10	Borderline	Jul-2024: Soil Moisture Project has been completed.
	3.2.3-Implement the third year of the Climate Action Plan to reduce GHG emissions and use Metropolitan's land to maximize green energy production and other climate goals	75	On Target	Mar-2025: Climate Action Program Manager was hired and began working in SRI Office
	3.2.4-Expedite Pure Water Southern California project through pre- development activities	79	On Target	Technical studies are complete toward a mid-2025 release of the draft EIR for Pure Water Southern California. Metropolitan is convening a regional Water Reuse Collaborative to share information and foster coordination in the planning of agency projects and programs (convened this FY in Nov., Feb., and May) Dec/Jan-2024: Agreement finalized for USBR grant of up to \$125.5 million in grant funding through the WaterSMART Large-Scale Water Recycling Program for Pure Water Southern California.

Page 4 FY through May 2025

		3.2.5-Advance planning efforts to enable consideration of statewide infrastructure projects Delta Conveyance Project and Sites Reservoir	29 71 63 63	On Target	Dec-2024:Metropolitan's 38-member board approved \$142 million to fund its share of environmental planning and pre-construction costs for the Delta Conveyance Project in 2026 and 2027. May-2025:Metropolitan staff published a white paper on the Sites Reservoir Project. The report provides a status update on the permitting, environmental, and operational conditions of Sites Reservoir. The report also includes a benefits assessment.
		3.2.6-Implement and advance watershed wide science program and multi-benefit solutions, to promote a sustainable Bay-Delta within a holistic One Water approach	68	On Target	Sep-2024: Board approved funding to participate in three forest resilience programs in the northern Sierra Nevada.
		3.2.7-Increase outdoor water use efficiency	29 90 10 100	On Target	Regular meetings of the Water Use Efficiency coordinators are convened to support member agency conservation planning, communications, and programs May-2025: One Water Awards here held, followed by additional promotion of awardees to increase the uptake of conservation techniques and technologies
health, the regional economy, and Metropolitan's assets	4.1-Proactively identify, assess, and reduce potential vulnerabilities to Metropolitan's system, operations, and infrastructure	4.1.1-Enhance emergency preparedness and response plans	23 89 10 100	On Target	Aug-2024: Dam monitoring system at Garvey Reservoir is installed; Potential Failure Modes Analysis and risk assessment is completed for Lake Mathews; May-2025:Dam safety assessments for Lake Mathews and Lake Skinner are complete.
		4.1.2-Implement cybersecurity strategies	55	On Target	Jul-2024: Convened the first ever Member Agency Cybersecurity Summit

Page 5 FY through May 2025

4.1.3-Utilize risk-informed asset management strategies to assess and prioritize capital investments and O&M practices	70	On Target	Aug-2024: System-wide criticality assessment and related prioritization of all operations facilities has been completed
4.1.4-Expand enterprise-wide collaboration for Security and Emergency Management initiatives	50	On Target	Jul-2024:Expanded and trained our on-call Emergency Management Duty Officers and integrated them into emergency response procedures. Added virtual Emergency Operations Center (EOC) activation protocols to the draft Emergency Response Plan. Oct-2024: All EOC shifts participated in functional EOC exercise during the Great California ShakeOut Exercise. Dec-2024: New District Temporary staff added to Duty Officer rotation, meeting the target of five trained Security/Emergency Management staff available for on-call Duty Officer shifts. All EOC shifts offered CSTI (California Specialized Training Institute) training in 2024. EOC staff completed two MARS (Member Agency Response System) radio tests each month this year. Feb-2025: We now have five regular Duty Officer rotating weekly shifts. The recent EOC activation for the January Fires confirmed that the EOC staffing is complete, and we will update existing EOC rosters for the new year. Apr-2025: Risk Assessment has been completed and filed with the EPA by the Security and Emergency Management Unit Manager. We are on track to complete the ERP update, per AWIA, by the September 2025 deadline.
4.1.5-Conduct applied research and monitoring on emerging contaminants to address regional impacts	23 86	On Target	Apr-2025: Completed preliminary design of upgraded Water Quality Laboratory

Page 6 FY through May 2025

	4.2-Apply innovation, technology, and sustainable practices across project lifecycles	4.2.1-Advance the SCADA Control System replacement project	29 99	On Target	Staff has fully evaluated the results of the installed pilot equipment. The pilot phase is approximately 99 percent complete and is scheduled to be complete in August 2025.
		4.2.2-Develop the infrastructure needed to transition Metropolitan's fleet to Zero-emission vehicles consistent with regulatory requirements and Metropolitan's commitment to sustainability	25 100	Completed	Oct-2024: The board authorized a consultant agreement for preliminary design for Zero Emission Vehicles (ZEV) infrastructure Dec-2024: Board approved a strategy for medium- and heavy-duty vehicle replacements consistent with state regulations promoting the transition to ZEVs.
		4.2.3-Develop procurement policies that prioritize sustainable products and practices	20 20 20 20 20 20 20 20 20 20 20 20 20 2	On Target	
		4.2.4-Grow the Innovation Program	227 88 83	On Target	Nov-2024:Innovation Program Manager was hired and began working in SRI Office
5. PARTNER with interested parties and the communities we serve	5.1-Grow and deepen collaboration and relationships among member agencies, interested parties, and leaders on the issues most important to them and	5.1.1-Implement public engagement and outreach plan for CAMP4W and business model refinement	95	On Target	Sep-2024: 140 people participated in a public forum to give input on development of the policies and partnerships element of CAMP4W; including environmental orgs, member agency reps and more

Page 7 FY through May 2025

toward mutual and/or regional benefits	5.1.2-Expand use of communication best practices, including expert panel presentations, that facilitate input of interested parties into board consideration of policies and projects	23 STREET 5 10 10 10 10 10 10 10 10 10 10 10 10 10	On Target	
	5.1.3-Regularly assess Internal Communications program to promote improvements in workplace culture and effectiveness that informs Metropolitan employees and supports their ability	23 ETT 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	On Target	Sep-2024: "Water Champions" social media campaign launched to highlight employees and their work, weekly basis through 2024
5.2-Reach disadvantaged communities and non-traditional interested parties to better understand their needs and ensure their inclusion in decision making	5.2.1-Update analysis of disadvantaged communities within Metropolitan service area and integrate the findings into our program activities and media buy	23 100	Completed	Oct-2024:Analysis of disadvantaged communities within Metropolitan's service area is complete. Oct-2024:Consolidate existing internal data resources is complete.
in decision making	5.2.2-Increase tribal engagement	23 100	On Target	
	5.2.3-Locally implement the national Equity in Infrastructure Program	29 100	Completed	

Page 8 FY through May 2025